



E Pay Quick Tips

E Pay is our convenient and secure online premium payment service for Explorer Auto, available at epay.explorer-insurance.com. You can also check our [E Pay help](#) page!

Finding your enrollment policy number

1. Before you get started, find your policy number found on your Billing Notice, indicated below.
2. Use the first 7 digits. For the example below, this would be 1234567.



Explorer Insurance Company
P.O. Box 906
Santa Clarita, CA 91380-9006

800.788.8984
www.explorer-insurance.com



Billing Notice

Policy Number: 1234567 00 Policy Term: 06/01/2017 -06/01/2018 Date: 07/05/2017

1234567



To enroll

1. Open Explorer's E Pay: epay.explorer-insurance.com.
2. Click **Enroll Now**.
3. **Accept** the Terms & Conditions.
4. Enter the first 7-digits of your **Policy number**.
5. Enter the first 5-digits of your **Zip code**.
6. **Continue** and enter the information and your funding account as directed.

Creating your login ID and password

1. **Login IDs** can be between 6 and 12 characters.
 - Use letters and numbers only.
2. **Passwords** can be between 8 and 32 characters.
 - Passwords can't match your login ID.
 - Use at least one Uppercase letter, one number, and one special character (@, #, !, *).

Setting up funding accounts

1. Click **Payments** from Account Summary.
2. Click **Manage Funding Sources**.
3. Select **Add Bank Account** or **Add Card**.
4. Complete the appropriate information.
5. Click **Continue**.
6. Select **Confirm**.
7. Once confirmed, click **Print** for your records.

Setting up automatic payments

Set it up once and your payments are made for you - automatically on time, every time!

1. Click on **Manage AutoPay**.
2. Provide the appropriate information (funding source, account number, and payment option).
3. Click **Continue**.
4. Select **Confirm**.
5. Once confirmed, click **Print** for your records.

Making individual payments

1. Follow the steps to **Schedule a Payment**.
2. Provide the appropriate information (funding source, account number, payment date and amount).
3. Click **Continue**.
4. Select **Confirm**.
5. Once confirmed, click **Print** for your records.

Forgot your password?

Simply click on **Forgot Password** and follow the steps.

Forgot your login ID?

Simply click on **Forgot Login** and follow the steps.